

MAKING MARGIN AND INCREASING CUSTOMER SATISFACTION DOESN'T HAVE TO BE COMPLICATED

NETGEAR 3 year Onsite Next Business Day Warranty*

NETGEAR is proud to introduce our 3 Year Next Business Day Warranty built-in to the price of our business-class switching and storage products and our wireless controllers.

In the unlikely event that something goes wrong with a NETGEAR installation at a customer site, NETGEAR will deliver a new product and engineer to site with in 24 hours to replace the faulty unit.

And that means:

- Lower solution design time
- Fast installation
- Reduced risk for you and your customer
- Higher customer satisfaction

Reliability Guaranteed. That's NETGEAR. That's Simply Smarter.



GSM7228PS



WC7520



RN4200

* 3 year NBD Warranty applies to select business products only. Terms & Conditions apply.



simply smarter

DETAILS OF NEXT BUSINESS DAY WARRANTY

NETGEAR Prosafe Switching Products and Wireless Controllers:

A replacement hardware unit sent over night to the customer's premise

A technician is dispatched to arrive at the customer site

Uninstall the failed unit

Copy the configuration file(s)

Power down and unplug the failed unit

Install the replacement unit

Restore the configuration file(s)

Power up and reconnect to the network

Pack up the failed unit using the replacement unit packaging

Leave the failed unit with the customer for a courier pick up

PLUS OUR LIFETIME WARRANTY

NETGEAR ReadyNAS populated with 4 drives where the failure mode is chassis:

A replacement chassis sent over night to the customer's premise

A technician is dispatched to arrive at the customer site

Power down the failed unit

Pull out the numbered hard drives

Install the replacement unit

Reinstall the hard drives in the same order

Power up and reconnect to the network

Pack up the failed unit using the replacement unit packaging

Leave the failed unit with the customer for a courier pick up

PLUS OUR 5 YEAR WARRANTY

NETGEAR ReadyNAS populated with 4 drives where failure mode is the drive or power supply module:

A replacement module or a hard drive is sent over night

Customer is given the option to self replace and send back the failed sub unit

PLUS OUR 5 YEAR WARRANTY

So if you are looking for easy to use products at an affordable price buy NETGEAR.

Reliability Guaranteed. That's NETGEAR. That's Simply Smarter.



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