ioSafe Duo

Two copies of your data, both safe from disaster

🔴 FIREPROOF

The ioSafe Duo is built to survive office and home fires – so you can get back up and running fast.

🔵 WATERPROOF

Your work should survive broken pipes, floods, or the fire department's hose. Enter the ioSafe Duo, which protects data for up to 3 days in up to 10 feet of water.

TWICE THE BACKUP

The ioSafe Duo is configured to create two backups of your data simultaneously, meaning that should one of the two drives fail, your data will remain safe and can be rebuilt on a new drive.

DATA RECOVERY SERVICE

Should disaster strike, whether in the form of fire, water, or simply a failed hard drive, we'll help you get back in business. We'll even provide forensic data recovery if necessary!

PERFORMANCE

The Duo is fast. Seriously fast. The 10 Gbps Duo connects to your computer with either a USB Type-C or standard Type-A cable.

THEFTPROOF

With a built-in Kensington security slot and our optional floor mount and padlock kit, the Duo can be physically secured anywhere.

ioSafe Duo

Product Specifications

Data Protection

DataCast™ Fire Protection	Protects data from fire. Up to 1550°F, 30 minutes per ASTM E-119.
HydroSafe™ Water Protection	Protects data from flood. Fully submersed, fresh or salt water, 10 foot depth, 72 hours.
RAID Protection	RAID 1 by default. Can be configured to RAID 0, JBOD, or SPAN.
Security Protection	Kensington Security Slot. Optional Floor Mount / Padlock Kit.

Media and Connectivity

Internal HDD/SSD	3.5" SATA x2
Hot Swappable HDD	No
External Ports	USB 3.0 x3 (Type-C x2, Type-A)
Supported Clients	Windows 10, 8.1 and 7, macOS 10.13 "High Sierra" or newer, most Linux distributions

Physical

Size (HxWxD)	5.9in x 11.5in x 9.06in (150mm x 292mm x 230mm)
Weight	23.8 pounds (10.80 kg) (unpopulated)
Power Supply Unit	60W 12V 5A Adapter
Operating Temperature	5°C to 35°C (40°F to 95°F)
Storage Temperature	-10°C to 70°C (15°F to 155°F)
Relative Humidity	5% to 95%RH
Supported RAID Type	RAID 1 (default), RAID 0, JBOD, SPAN

Environment and Packaging

Environment	RoHS Compliant
Package Content	Main Unit, AC Power Cord, USB Type-C to Type-C cable, USB Type-A to Type-C cable, Quick Start Guide
Optional Accessories	Floor Mount / Padlock Kit
Warranty	Diskless: 2 years / With factory loaded hard drives: 2 years and 2 years Data Recovery Service
Data Recovery Service	Upgradeable to 5 year warranty and 5 year Data Recovery Service. Certain limitations apply. See website for details.